



Docket No.: 449122020500  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Roland BRUNNER et al.

Application No.: 10/049,183

Art Unit: 2642

Filed: February 8, 2002

Examiner: W. J. Deane

For: METHOD AND APPARATUS FOR  
INCREASING THE FAIL SAFETY OF  
INFORMATION DESKS CONNECTED TO  
EXCHANGES

**RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

JUL 23 2004

Technology Center 2600

Sir:

**INTRODUCTORY COMMENTS**

This is in response to the non-final Office Action dated April 21, 2004, for which a response is due on July 21, 2004. Accordingly, this response is timely filed. Reconsideration and allowance of the pending claims in light of the remarks presented herein are respectfully requested.

**Remarks begin on page 2 of this paper.**